Sushant University

Key Indicator – 1.1 Curriculum Design and Development
(50)

1.1.1 Curricula developed and implemented have relevance to the local, national, regional and global developmental needs, which is reflected in the Programme outcomes (POs), and Course Outcomes(COs) of the Programmes offered by the University
(20)

Criterion 1 – Curricular Aspects
(150)

Sushant University

KEY INDICATOR – 1.1.1

Curricula developed and implemented have relevance to the local, national, regional and global developmental needs, which is reflected in the Programme outcomes (POs), and Course Outcomes (COs) of the Programmes offered by the University

Feedback Mechanism

There could be three steps in the feedback process:

Stage I (Feedback Collection): The completed feedback form will be gathered by different academic departments.

The University-level IQAC will conduct a thorough analysis of completed feedback forms in Stage II (Analysis of Feedback). Following this, the Board of Management (BoM) will review and approve the recommendations, which will then be shared with the relevant departments for appropriate action.

Step Three (Action Taken Report): The action taken report will be created using the university-level IQAC's suggestions for additional enhancements.

Techniques to be Used in Feedback Analysis:

• Input from multiple departments regarding the opinions of different stakeholders

• The suggestion that department-level IQACs be sent to university-level IQACs

Using a variety of metrics, the university-level IQAC assesses the feedback reports that it receives from different stakeholders throughout the year.

The university's academic council will receive a report from the university-level IQAC that suggests actions. Following clearance from the appropriate BoS conducted at the school level, the authorised action taken report is sent to the departments for implementation and any necessary steps.

The Academic Council meeting then approves the same.

Hotel & Tourism Business School
Sushant University
Sector-55, Gurugram

Feedback Mechanism

Start

Feedback Collection from Stakeholders

Feedback Analysis by Departmental level team/Curriculum Development Cell

Discussion on Feedback – Proposed Actions University - IQAC

Implementation of Curriculum Ratification/Updation with Approval of Board of Studies

Approval of Action Taken Report by University-level IQAC

Approval by Academic Council