Frequently Asked Questions (FAQs)

1.   Do we have MCQs questions also?

Ans: No, all online papers would be subjective in nature.

2.   We can do all of this on a mobile phone also?

Ans: It is best to use either the desktop or laptop. However, in case these are not there then you can access TCS on the MTop platform as well.

3.   What is the time duration for completing exam

Ans: You get the time as per your paper (mentioned in the datesheet as well as on the question paper) plus an additional 30 minutes for scanning and uploading your answers. So if the exam is of two hours then you get a total of 2 hours + 3o minutes, likewise for a paper of three hours you get 3 hours + 30 minutes

4.   So it will be an open book exam sir?

Ans: Yes but all answers are subject to plagiarism checks. Also faculty would be vigilant about any unfair means.

5.   If paper is closed by mistake then you get new 2.5 hour again

Ans: No, once the paper time starts if window is closed and reopen your time will be less as per actual

6.   No course is showing on my Tcsion page

Ans: Please get in touch with your faculty incharge for the course

7.   Sir is there a limit to pdf file size?

Ans: Upto 1000 MB of a single file. You cannot upload multiple files. All pages have to be scanned and made into a single file.

8.   If we face any problem that day like question paper not uploaded etc kind of problem then whom to approach

Ans: Contact ithelpdesk or faculty

9.   What if we close the exam by mistake?

Ans: you re open. You get a maximum of five attempts

10.   Where have to login mtop or tcs login?

Ans: Either mtop or tcsion – however, preference should be TCSion

11.   If we are not able to upload the answers within the time limit then what to do ?

Ans: Then the TCSion will close and you would not be able to submit.

12.   We have 5 chances to attempt the exam, so is there any time limit or we can take as much time as we want?

Ans: there is a time limit as mentioned above

13.   if we upload wrong file by mistake, so can we remove it and uplaod it again

Ans: No, you cannot remove

14.   What if during the exam time, we notice that in our account the question paper doesn't appear? If there is any delay, so will we have extra time for any technical related queries?

Ans: All students would be connected with their respective faculty during the whole course of the exam via Google Meet. Get in touch with her/him immediately to resolve any issue.

15.   Can u pls write the name of the site?

Ans: https://www.tcsion.com/SelfServices/

https://www.tcsion.com/lx

16.   So we have to write our answer on Ms word or on paper

Ans: You have to answer on a blank paper using pen. Typed answers would be rejected.

17.   After we submit it - it shows that it is under evaluation we only have to close the window- right ?

Ans: Yes

18.   Will we have a different datesheet for online exams or we will be following the same offline datasheet which was shared earlier?

Ans: The datesheet as has been shared earlier

19.   Is this only for theory exams?

Ans: Yes, all other exams would be conducted via Google Meet

20.   In online exam hall ticket is mandatory?

Ans: If you have not applied for online for Admit Card or if your Admit Card has not been approved then you would not be allowed to take the exam.

21.   We don't have a laptop

Ans: You can use mobile phone and the mtop app

22.   Current course not visible on my mtop app what should I do

Ans: Contact your course faculty incharge