

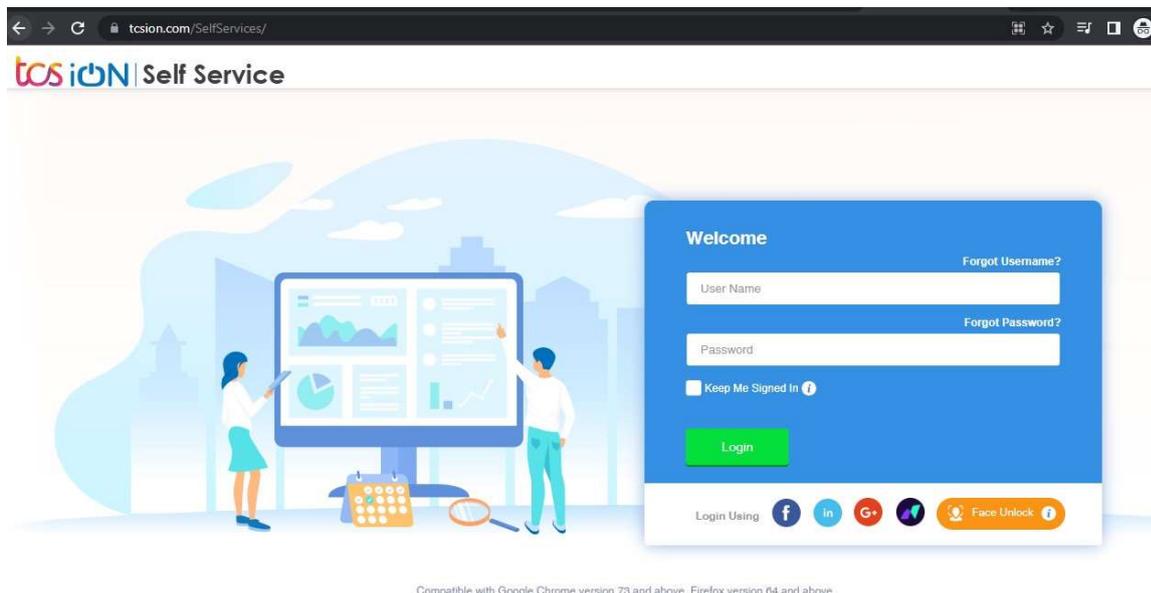
TCS ion Forgot Login/Password Help File Document

Prerequisite to get the User ID and password.

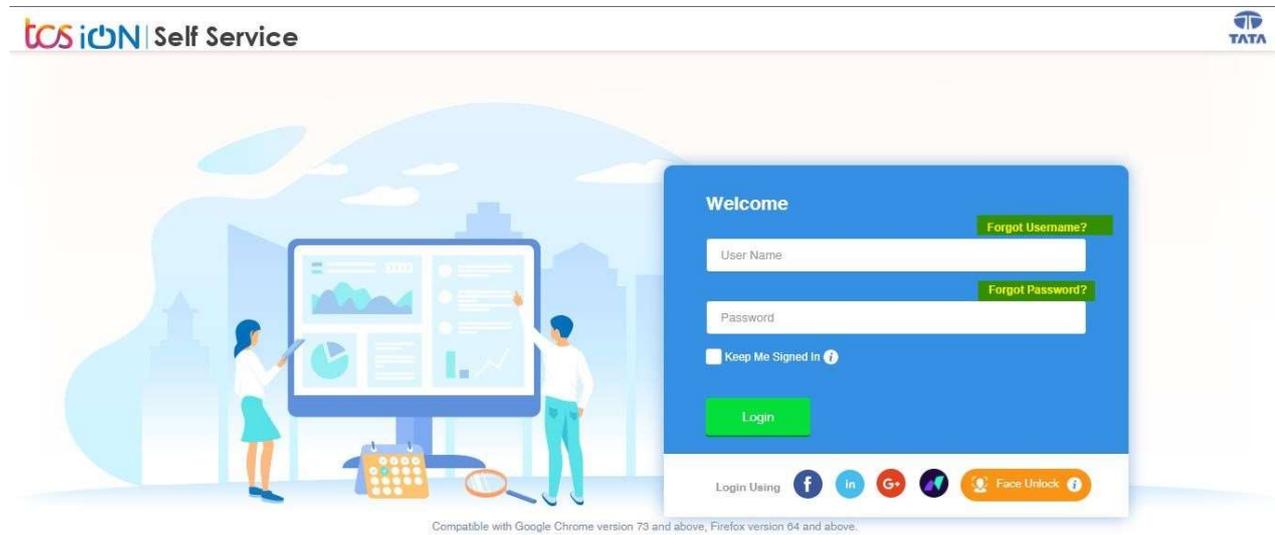
- **Ensure that the Student Campus Email ID is active: If the Student Campus Email ID is not active, contact "lthelpdesk@sushantuniversity.edu.in" to activate or reset the password.**
- **Please use the latest version of the Google Chrome or Microsoft Edge browser in normal mode only. Note that other browsers are not supported, and this process should be conducted on a desktop or laptop, as other devices are not compatible.**
- **Clear your Browse data (history, cache, and cookies), and remove saved iON passwords from your browser**

1. **Launch Google Chrome/Microsoft Edge in normal mode in Desktop/Laptop and open the website TCSion Self Service. The link is below.**

<https://www.tcsion.com/SelfServices/>



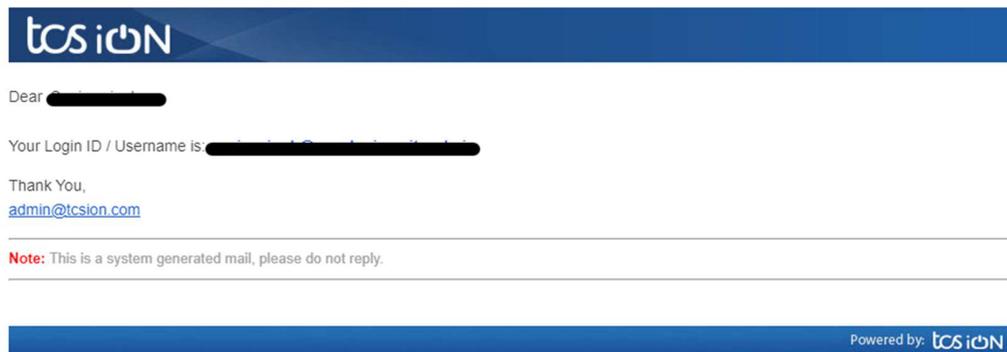
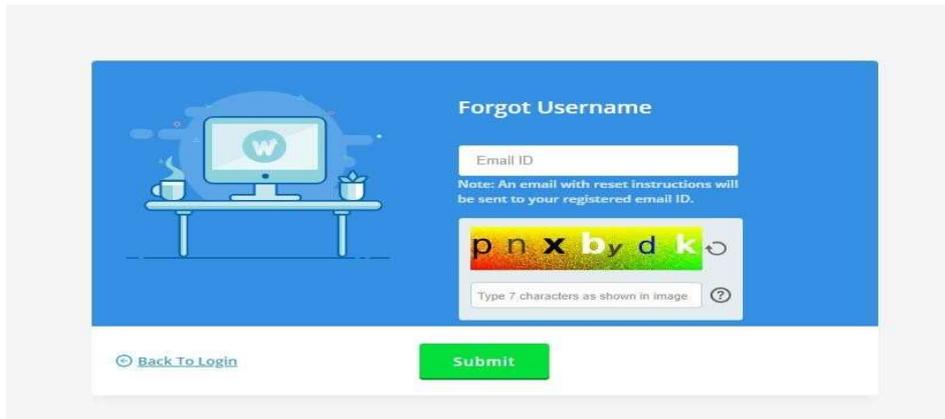
1. If you Forgot the Username, click on forgot username? And for the Password, Click on Forgot Password?



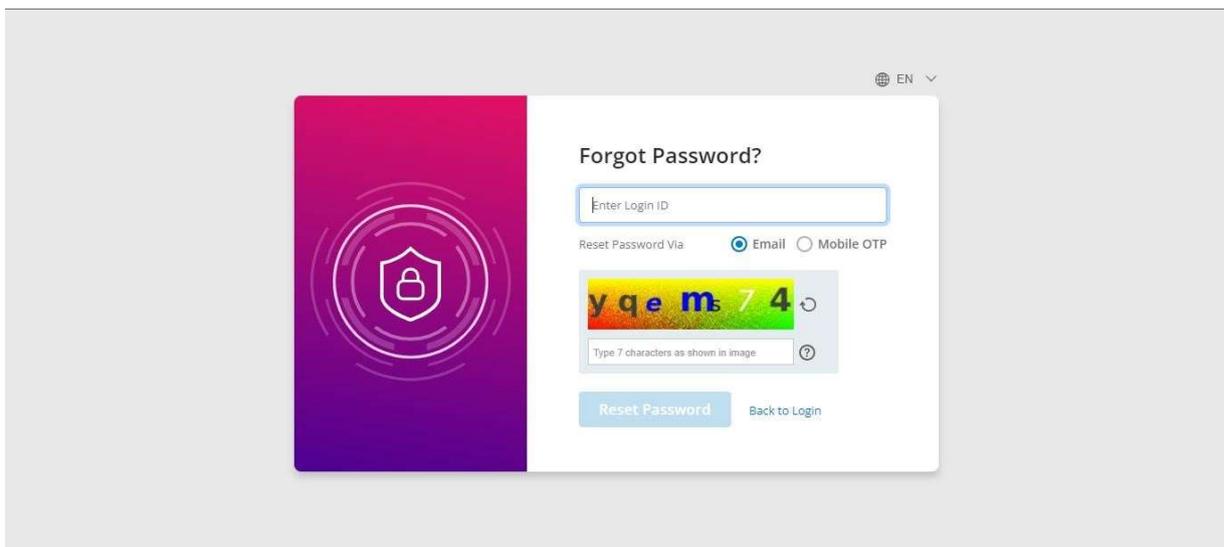
2. **Forgot Username** write your registered Email ID (xxxxxx@sushantuniversity.edu.in) & type characters are show in image without space then click on Submit button. you'll receive an email with the subject TCS iON - Forgot Username.

Username formats check the table

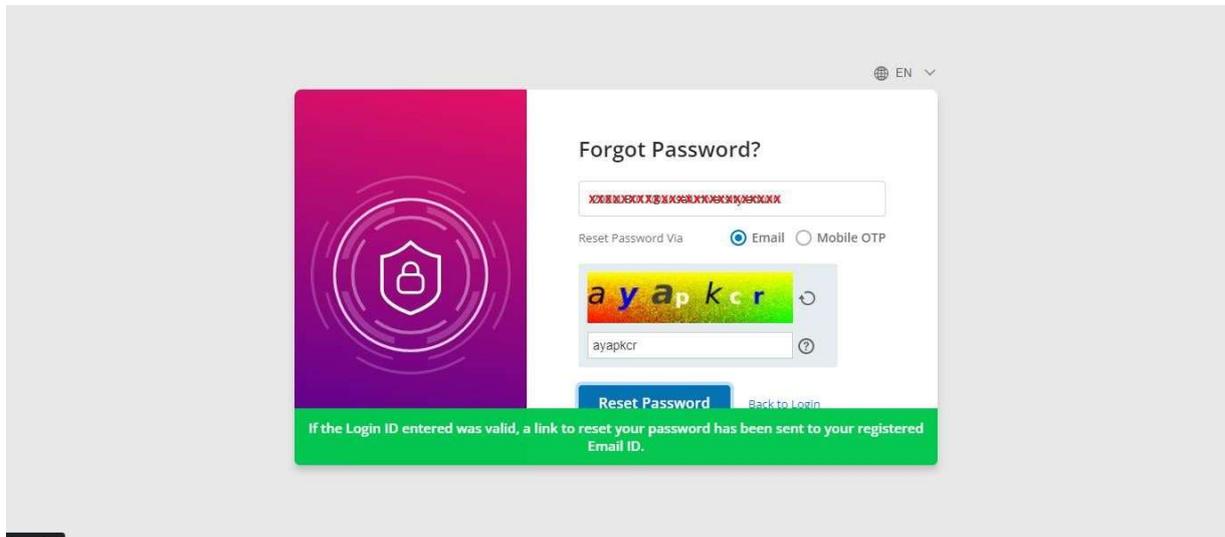
Admission Year	Roll Number	Login ID
Student User Name 2019 to 2020	190LLB050	190LLB050@ansaluniversity.edu.in
Student Username 2021 to 2022	220BARCH044	220BARCH044@sushantuniversity.edu.in
Parent Username 2019 to 2020	190BBAHW077	p_190BBAHW077@ansaluniversity.edu.in
Parent Username 2021 to 2022	220BSCMLT088	p_220BSCMLT088@sushantuniversity.edu.in
Student Username 2023 Onwards	230BARCH002	firstname.rollnumber@sushantuniversity.edu.in
Parent Username 2023 Onwards	230BARCH002	p_firstname.rollnumber@sushantuniversity.edu.in



3. For forgot password enter your TCS login ID (eg. @Sushantuniversity.edu.in) & reset password via email option only select, type characters as show in image without space then click on Submit.

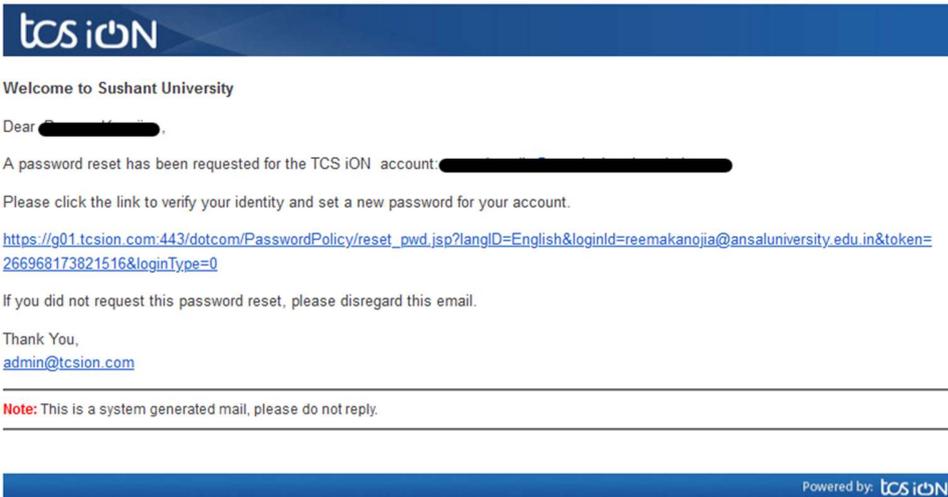


4. Only users with the correct login ID will receive the password reset email. A link with the subject 'TCS iON - Password Reset' has been sent to your registered email address.



admin@tcsion.com
to me ▾

Sat, 21 Sept, 11:43 (2 days ago) ☆ ↶ ⋮



Note: If the password reset email does not appear, please check your registered personal email as well. If you are still unable to reset your password, visit the IT Department (D312) between 12:00 PM–1:00 PM or 3:00 PM–4:00 PM with your laptop for assistance or email “erpsupport@sushantuniversity.edu.in”